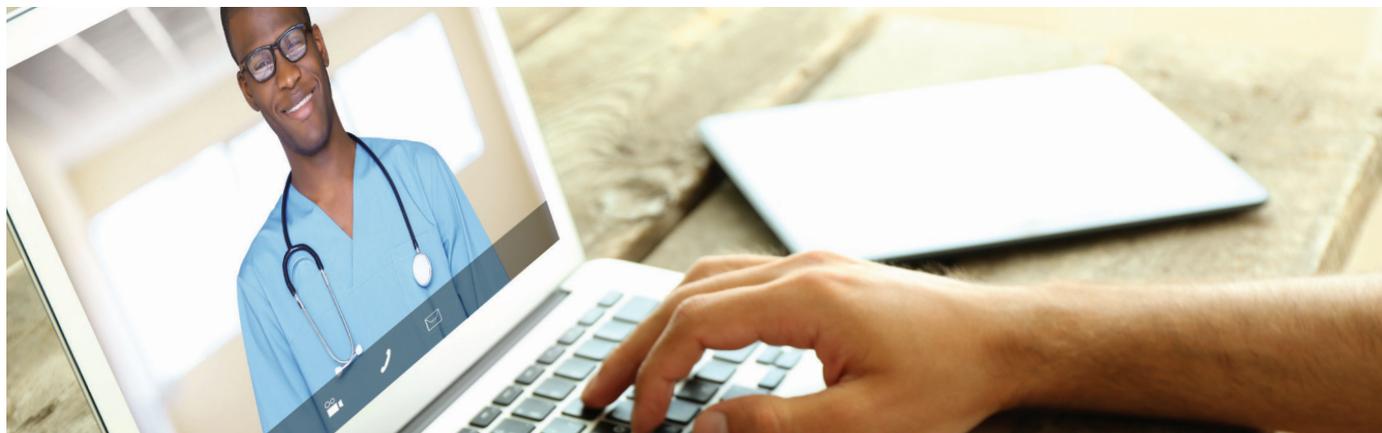


SEEING A DOCTOR JUST GOT EASIER



Can't get to the doctor right now? Doctors Online has the cure.

Doctors Online is an innovative service, available online or through the mobile app, that lets you consult with a board-certified doctor from the comfort and privacy of your home, or just about anywhere.

It's a smart, convenient alternative when an in-person doctor's visit just isn't an option—for example, at night, on the weekend, or when you're away from home.

Why wait?

With Doctors Online, you have 24/7 access to a doctor via video chat. For behavioral health concerns, you can schedule an appointment with a therapist or psychiatrist (and many are available at night or on weekends).

- Most virtual visits take 10 to 15 minutes.
- Doctors can virtually diagnose and treat a wide range of medical conditions.
- **NEW!** Therapists and psychiatrists can help care for anxiety, ADHD, depression, PTSD, and stress-related issues.

When to use it

Doctors Online provides general treatment for many common, non-emergency health issues, including:

- Cold and flu symptoms
- Allergies
- Skin irritations
- Sinus problems
- Migraines
- Bronchitis and other respiratory infections
- Depression
- Anxiety

In the case of an emergency, you should always call 911 or your local emergency services. Doctors Online is not intended to replace these services and should not be used in those circumstances.

Doctors Online is a telemedicine service provided by American Well®, an independent company that administers Doctors Online on behalf of Blue Cross & Blue Shield of Rhode Island.



THE DOCTORS OF DOCTORS ONLINE

Doctors provide consultation, diagnosis, and prescriptions (when available and appropriate). They are all U.S. board-certified, licensed, and have online profiles so you can see their education and practice experience.

How do I sign up?

Creating an account is easy.

- Search "Drs. Online" from the App Store or Google Play*, or visit [drs-online.com](https://www.drs-online.com).
- Have your **BCBSRI member ID** information handy.
- Provide your **contact information**.
- Set up your **username** and **password**.



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